

Press Release

For Immediate Release
08 Dec 2021

Contact: Mr. Sonal Saggi
Contact No.: 9811873734
Email Id: sonalsaggi@rsjqa.com



RSJ Inspection® conferred with Gold Plus Recognition in the CII-EXIM Bank Award for Business Excellence Program for the second year in a row.

We at RSJ Inspection Service Limited® are delighted to share that on 26 Nov 2021, at the prestigious 29th National Quality Summit of [CII Institute of Quality](#), we have been conferred with **Gold Plus recognition in the Small and Medium Businesses (SMB) category** (less than INR 100 crore turnover), in the CII-Exim Bank Award for Business Excellence for 2021.

The recognition is based on the globally accepted and the most prestigious EFQM Model. This is one of the highest recognitions in the country in Business Excellence. The award has been instituted with the aim of enhancing the Competitiveness of India Inc.

We have started this EFQM Business Excellence journey in Dec 2018. Last year, in November 2020, we had two days of assessment based on the EFQM 2013 Model and we have received the 'Gold Plus Recognition'. However, we didn't stop there. We have applied again for the EFQM 2020 Model this year and had an assessment under the SMB category, which evaluates an organization on 7 criteria namely Purpose, Vision & Strategy, Organizational Culture & Leadership, Engaging Stakeholders, Creating Sustainable Value, Driving Performance & Transformation, Stakeholder Perceptions and Strategic & Operational Performance.

The Award process demands demonstration of the organizations' ability to deliver on its Strategy and Creating Sustainable Value to its Stakeholders. Applicants to the Award Programme are required to provide details of organizational practices and performance covering all the seven criteria and more than 60 result parameters for a 3-year period time (FY 19 – FY 21). These are evaluated using the rigorous evaluation tool known as "RADAR tools". The practices are evaluated for attributes like Approach, Deployment and Assessment & Refinement while the performance is evaluated on attributes like Scope & Relevance, Usability, Trends, Targets, Comparisons, and Future Focus.

The aim of EFQM 2020 Model is to develop a mindset for creativity, innovation and disruptive thinking which will help organizations generate sustainable value to all stakeholders and attain superior levels of performance. EFQM Model encourages organizations to be "Purpose Driven" with a Culture that is focused on making the world a better place to live through Responsible Behaviour, Sustainable Value Creation, and contribution to Sustainable Development Goals.

An organization is evaluated on a total of 1000 Points by highly experienced and qualified team of assessors drawn from the industry who evaluate the business on all aspects involving more than 200+ manhours of assessment time.

The CII EXIM Bank Award Jury comprised Industry Leaders like R Mukundan (Chairman, CII Institute of Quality, Managing Director, Tata Chemicals Ltd.), Ms. Harsha Bangari (Managing Director, EXIM Bank of India), Mr. R. Srinivasan (Past Chairman, CII Karnataka), Srinivas G Shirgudkar, (Managing Director, ACE Designers Limited,) L Krishnan, (Managing Director, TagueTec India Private Limited) and Gopal Subramanyam, (Chairman, SKF Group).

RSJ is honored to have been conferred with the 'Gold Plus recognition' consecutively for the second year in the SMB Business Category. RSJ would like to acknowledge & thank the award assessors (Mr. R. S. Bhatnagar, Mr. Vinayak Lokur and Mr. Rajat Banerjee) for the valuable feedback and insights on various aspects of our business and their efforts.

We are very much grateful for the mentorship provided by Mr. C.V. Subrahmanyam who has been guiding us throughout this EFQM Business Excellence journey from the initial years. The journey has brought about a substantial change in our outlook to business. Also, we are very much thankful to all our customers (clients & client factories), Employees, Associates, Partners (Affiliate Partners, Academic Institutions, AQP Student community etc.), Suppliers, Regulators, Associations including CII for their support and encouragement in our journey for excellence.



RECEIVING THE GOLD PLUS RECOGNITION IN 29TH CII NATIONAL QUALITY SUMMIT



RSJ KEY MEMBERS WITH OUR MENTOR – MR. C.V.SUBRAHMANYAM



AWARD CERTIFICATION + SHIELD